


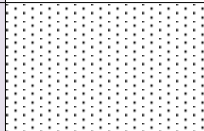













| A  | B   | C   | D   | E   | F   | G   | I   |   |
|--|---|---|---|---|---|---|---|---|
| <b>APPENDIX 1 - Environment and Housing Performance Information September 2015 (Housing)</b> |   |   |   |   |   |   |   |   |
| 1  | <b>Area</b>                                 | <b>Objective</b>                                    | <b>Priorities</b>   | <b>Our Measures</b><br>(PI = Performance Indicator)   | <b>Target/ Milestone</b>  | <b>Quarter 4 2014/15 (Q4) Result</b><br>(*cumulative)   | <b>May 2015 Result</b><br>(Unless noted otherwise)<br>(*cumulative)                           | <b>September 2015 Result</b><br>(Unless noted otherwise)<br>(*cumulative)                     |
| 2  | Best Council Plan 2015-20                   | Promoting sustainable and inclusive economic growth | Facilitating key infrastructure projects to deliver economic and housing growth | PI: Reduce the number of empty homes  | 3200 total long term (6m+) private sector empty properties returned to use          | 3,380*<br> | 341*<br>   | 1,218*<br> |
| 3  |   |   |   | Tracker: Net Reduction Figure (Target of 400 reduction on March 2015 figure of 4,532 = 4,132 in March 2016) | 4,532   | 4,088   | 3,566   |   |
| 4  | Supporting communities and tackling poverty | Helping people out of financial hardship            | PI: Reduce the number of households in fuel poverty                             | DECC 2012 data - 11.6%  |  | 11.6% (Annual DECC figure - 2013 data)  | N/A - Annual Report   |   |
| 5  |   |   |   | PI: Increase number of homeless preventions   | >4,862 (2014-15 YE)   | 4,862*<br> | 1,000*<br> | 3,488*<br> |
| 6  |   |   |   | Homeless Prevention Rate (% of cases presenting at Leeds Housing Options)                                   |   | -   | 75%   | 78.7%   |
| 7  |   |   |   | PI: Reduce number of homeless acceptances   | <397 (2014-15 YE)   | 397*<br> | 109*<br> | 304*<br> |
| 8  |   |   |   | Tracker: % of Capital Programme spend   | To spend 100% of annual profile by end of year                                      | 99%   | 9%  | 49.5%   |
| 9  |   |   |   |   |   |   |   |   |

APPENDIX

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|----|------------------------|-----------|------------|---|---|--|--|--|
| 2  | Area                   | Objective | Priorities | Our Measures<br>(PI = Performance Indicator)      | Target/ Milestone                           | Quarter 4<br>2014/15 (Q4)<br>Result<br>(*cumulative)   | May 2015<br>Result<br>(Unless noted otherwise)<br>(*cumulative)                                | September<br>2015 Result<br>(Unless noted otherwise)<br>(*cumulative)                          |
| 10 | Other housing measures |           |            | PI: % of rent collected                           | 98%   | 97.45%<br>  | 96.07%<br>  | 96.70%<br>  |
| 11 |                        |           |            | Tracker: Current tenants arrears (£'s)            |   | 5.72m  | 6.24m  | 6.41m  |
| 12 |                        |           |            | PI: % of annual home visits completed - YTD       | 100%  | 84.01%<br>  | 18.71%<br>  | 63.08%<br>  |
| 13 |                        |           |            | PI: % of repairs completed within target          | 99%   | 90.22%<br>  | 86.29%<br>  | 89.16%<br>  |
| 14 |                        |           |            | PI: % overall satisfaction with services provided | 77%<br>(Tenant Satisfaction Survey 2012-13) |            | 77%<br>(Tenant Satisfaction Survey 2014-15)  | 77%<br>(Tenant Satisfaction Survey 2014-15)  |
| 15 |                        |           |            | PI: gross average relet days                      | <30 days                                    | 32.10<br> | 35.85<br> | 31.38<br> |
| 16 |                        |           |            | PI: number of lettable voids                      | <544  | 544<br>   | 532<br>   | 576<br>   |

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| 2  | Area | Objective | Priorities | Our Measures<br>(PI = Performance Indicator)   | Target/ Milestone | Quarter 4<br>2014/15 (Q4)<br>Result<br>(*cumulative) | May 2015<br>Result<br>(Unless noted otherwise)<br>(*cumulative)      | September<br>2015 Result<br>(Unless noted otherwise)<br>(*cumulative) |
| 17 |      |           |            | <b>PI:</b> % adaptations completed within target timescales from date of application to completion of work (Social Care / H&H / P&C) |                   | Council Housing - 83%<br>Non-Council Housing - 94%   | Council Housing - 80.8%<br>Non-Council Housing - 89%<br>(Q1 2015/16) | Housing:<br>Public - 79.63%<br>Private - 93.67%                       |
| 18 |      |           |            | <b>Tracker:</b> number of households in PSL self-contained temporary accommodation   |                   | 2  | 6  | 4<br>(snapshot at 13th October)                                       |
| 19 |      |           |            | <b>Tracker:</b> number of <b>new</b> unauthorised encampments  |                   | 0  | 2  | 11  |
| 20 |      |           |            | <b>Tracker:</b> Count of all under-occupation cases  |                   | 5,255  | 5,174  | 5,047   |